

Microsoft Retail Management Store Operations Feature Summary (RSS)



Supported Hardware

- Any PC running Microsoft Windows 2000, Windows NT SP5, Windows Me or Windows XP
- Support for Popular OPOS Printers, Scanners, Scales, Line displays and Cash Drawers
- Support for Windows Printers, Keyboard Wedge, Magnetic Card Readers and PC/PS-2 Keyboards

Point-Of-Sale Capabilities

- Customisable, Re-sizable Transaction Screen
- Graphical User Interface
- Customize POS Buttons for Web-based Application Shortcuts
- Multi-media Advertisements
- Electronic Receipt on Net Display
- Online Access to the Internet
- Unlimited Line Item Entry
- Automatically Look Up Price (sales, quantity discount, promotional)
- Automatically Compute Tax
- Look Up Quantity and Item Attribute
- Display Item Picture
- Show Item Extended Description and Sub Descriptions
- Select Shipping Carrier and Calculate Shipping Charges by Weight/Value
- Multi-Tender (i.e., cash, check, credit card)
- Accept Food Stamps
- Print Check Validation Endorsement
- Sell and Redeem Vouchers/Gift Certificates/Gift Cards
- Place Transaction On Hold and Recall

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- Perform Post-Voids / Process Returns
- Perform Online Credit Authorizations Using ICVerify or PC-Charge
- User-Definable Keyboard-Shortcut Macros
- Online Help
- Support Mix and Match Pricing Structure
- Discount Entire Sale or Selected Item At Time of Sale
- Add Customer Account
- Access Customer Info (i.e., total sales, number of visits, last visit date)
- Issue Store Credit
- Receive Payment(s) for Individual Invoices
- Process Deposits on Orders
- Search by Customer Ship To Addresses
- Create and Process Layaway, Back Orders, Work Orders and Sales Quotes
- Credit Items Sold to Selected Sales Reps
- Calendar Event Planner and Reminder
- Built-in Time Clock
- Daily Sales Graph
- User-Defined Reminder Messages
- View and Print Journals from any Register
- Preview, Search and Print Journals by Register, Batch and/or Receipt Number
- Print X, Z and ZZ Reports
- Print Receipt, Invoice and Pick Ticket with Logos/Graphics
- Print Kit Components on Receipt

Internet Applications

- Net Display Channels (Broadcast Pre-Selected Websites, Web pages and Ads)
- Custom POS Buttons (On-Screen Shortcuts to Websites, Software Packages and Application Tools)
- E-Receipts

Inventory Types

- Standard
- Service
- Assembly (bill of material)
- Serialized (up to 3 serial numbers)
- Matrix (apparel)
- Lot MatrixKit
- Weight (tare, actual)
- Tag Along
- Parent/Child
- Voucher (Gift Card/Gift Certificate)

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Inventory Control and Tracking

- Track and Manage All Inventory Types
- Organize and Modify Assembly, Matrix and Lot Matrix Items Using Easy-To-Use Spread Sheets
- Look Up and Modify Matrix Items by Specific Attribute Info (i.e., size, color)
- Automatically Calculate Inventory Replenishment Based on Restock Level or Quantity Sold
- Support Multiple Suppliers for Each Item
- Define Master Pack Quantity for Ordering Assign Item Substitutes
- Support Up to Three Serial Numbers per Item
- Unlimited Item Aliases
- Support Parent and Child Quantity
- Attach Special Notes and Reminder to Specific Item
- Generate Purchase Orders
- Receive Shipment
- Transfer Inventory In/Out
- Design Graphical Labels
- Print Bar Code Labels
- Process External File (data collection unit)
- Store and Track Offline Inventory (items not for sale)
- Customize and Use Reason Codes

Pricing, Sales and Promotions

- Set Up Mix and Match Pricing Structure
- "Buy X, Get Y" Discount Capability
- Lot Pricing (single, six pack, case, etc.)
- Multiple Price Levels/Customer (price break tables)
- Discount From Retail / Discount by Amount
- Mark Up From Cost
- Set Profit Margin
- Assign Sub-Total Amount
- Set Percent of Discount
- Put Items on Sale/Promotion
- Set Up Weekly Sales Schedules
- Multiple Sales Tax (GST, PST, etc.)
- Multiple Tax Rate Tables (percent, base, cap)
- Support Euro and Value Added Taxation
- Define Sales Commission Schedule
- Return In Local Currency

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Advanced Security Options

- Built-In Security System for both Manager and POS programs
- Every menu and field can be protected based on cashiers security level. Data fields can be hidden, view-only or editable.
- Set Cashier Floor Limit / Return Limit
- Assign Log On Password
- Grant or Deny Cashier Permissions to:
- Enter Opening or Closing Amounts
- Change Price at Point-of-Sale
- Change Tax Amount at Point-of-Sale
- Allow No Sales (open drawer)
- Allow Pay Outs
- Allow Item Cost Display
- Allow Editing of Time Clock Entries
- Allow Cashier to View Others' Time Clock Entries
- Allow Generation of X Reports
- Hold Transaction (suspending or stacking)
- Blind Closeout
- View Sales Journal
- View Sales Graph
- Sign On Before Each Transaction
- Allow New Customers at POS
- Allow Customer Account Modification
- Allow Deletion of Customers and Items
- Allow Item Information Modification
- Enable Global Customers for Multi-Store
- Require Serial Number
- Allow POS Serial Number Creation
- Show Customer Addresses at POS

Customizable Active Reports

- Incorporate Company Logo
- Sort and Group Report Data Directly on Print Preview Screen
- Filter Data Attribute Information
- Adjust Report Header/Columns On-Screen
- Access Detailed Database Information Directly from Report Preview
- Quickly Drill-Down from Summary Reports to More Detailed Reports
- Memorize Report Settings

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The Highly Customizable Reports Are:

- Customer List
- Accounts Receivable Aging
- Account Activities
- Summary Daily Sales
- Sales Rep and Cashier Daily Sales
- Supplier Daily Sales
- Register Daily Sales
- Department and Category Daily Sales
- Summary Daily Tax Collected
- Detailed Sales
- Detailed Tax Collected
- Commission
- Cashier Log
- Register Analysis
- Department Sales/Cost
- Top Sales Reps and Cashiers
- Top Customers / Top Suppliers / Top Items
- Top Departments and Categories
- Regional Sales
- Item Price and Quantity Lists
- Item Value List
- Item Reorder List
- Item Movement Report
- Offline Inventory List
- Serial Number List
- Supplier List
- Alias and Substitute Lists
- Work Order Summary and Detailed Lists
- Back Order Summary and Detailed Lists
- Quote Summary and Detailed Lists
- Purchase Orders
- Inventory Transfers In/Out
- Open Layaways Report
- Layaway Expiration Report
- Graphs (Numerical/Graphical Format)
- Filter and Export Options

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Customer Management and Marketing

- Search by Account Number, Name, Company, Address, Phone/Fax Number, E-mail Address and Ship To Information
- Define Different Account Types (i.e. Revolving)
- Set Default Account Type for New Customers
- Aged Receivables Option
- Look Up, Adjust and Track Invoices for Specific Customer Account
- Track Purchases By Date, Price and Amount
- Apply Finance Charges on Accounts
- Bill Payments for Net Terms
- Place Limits on Customer Purchases for Given Time Period
- 15 User-Defined Fields for Customer Information (i.e., Birth-Date, Driver's License Number, Resale Permit Number)
- Create Customer Accounts at the POS
- Define Multiple Shipping Addresses Per Customer
- Print Customer Statements
- Reprint Statement for Selected Customer
- Generate Mailing List
- Print Accounts Receivable Aging Report
- Print Account Activities Report
- Access and/or Modify Detailed Customer Data Directly from Active Reports

Employee Management

- Track and Manage Employee Information
- Set Up Sales Rep Commission Structure
- Assign Security Levels to Grant Specified Access Privileges
- Send Messages to Cashiers
- Generate Time Card Report
- Edit Time Clock Entries
- Generate Cashier Log Report

Wizards

- Assistant to facilitate large changes to the database
- New Item Wizard to quickly add inventory to the database
- Label Wizard to design and print labels